



Reducing Demand through Volunteers: Plymouth Project

**Devon and Cornwall Constabulary &
Improving Lives Plymouth**



1. PROJECT SUMMARY

It is recognized that shaping volunteering delivery in policing so that it is closely aligned and targeted upon key policing priorities is important to the future strategic development of CiP.

The project aims to develop and test a new, pioneering partnership volunteering approach in Plymouth, aiming at reducing demand on the police service and other local services, working with partners through a targeted and community-based approach to volunteering.

2. KEY DELIVERABLES

The project will:

- Analyse key areas of demand on policing services in Plymouth, and identify potential volunteering solutions to helping to reduce those areas of demand;
- Build delivery through existing models of voluntarism capacity in the city;
- Develop additional volunteering capacity to further address the reduction of demand, augmenting the contribution from focusing existing volunteer capacity;
- Evaluate the impact upon demand of the new partnership volunteering model.

3. PROJECT RESOURCING/TEAM/COSTINGS

Project Management: Paula McGinnis, Devon & Cornwall Police

The total delivery costings of the 2 year project are £40,900. This delivery budget is part locally funded and part funded via PTF, and will be managed by Devon and Cornwall Constabulary, with the delivery lead being 'Improving Lives Plymouth'. The PTF contribution to that overall figure for delivery is £20,000. The delivery funding will be spent on a key worker capacity to deliver and drive the project (employed by 'Improving lives Plymouth'), and upon project delivery costs such as travel, materials, outreach, training, etc.

In addition, PTF is funding £8,000 for evaluation, delivered through the Institute for Public Safety, Crime and Justice.

4. TIMELINE

Key milestones for the project:

January 2018 - Appointment of key worker. Establish project governance.

January – February 2018 – Data analysis to establish nature of key areas of demand which may be impacted by volunteering activity.

January – March 2018 – Mapping of existing volunteer capacities, and third sector engagement events. Develop training model.

April 2018 onwards - Recruit Community Champions and develop delivery network via new and existing volunteer capacity.

January 2019 – Initial Interim Evaluation Report

June 2019 – Second Evaluation Report

(Ongoing development of the project 2019 and beyond is subject to local funding discussions, as this sits beyond the PTF funded period and the coverage of existing local funding).

5. EVALUATION PLAN

The evaluative and research work will comprise three elements:

- Analytical work to support the project relating to identifying patterns of demand and those elements of demand most susceptible to volunteering-delivered impacts;
- 'Process evaluation' of the project, engaging key deliverers and stakeholders, to identify learning from the delivery of the pilot site;
- Outcomes evaluation

6. PRODUCT

The project will:

- Produce evidence/guidance in respect of methodologies for modelling volunteer activity against demand;
- Produce Evaluation Reports in terms of the initial effects of the project (noting that, in terms of the PTF funded period, this is a relatively early period for some aspects of impact to begin to be demonstrated, and longer-term delivery and evaluation would ideally be required).
- Learning in terms of the approach to design and implementation of the pilot project, to identify key learning that can be translated into the set up and delivery of other similar projects elsewhere.