Gwent Constabulary

Blue-light Collaboration
1. PROJECT SUMMARY

This project seeks to scale up and evaluate an existing collaborative initiative between Gwent Police and Welsh Ambulance NHS Trust, to provide a second Joint Response Unit resourced by Special Constables and paramedics. This vehicle will provide additional cover for incidents during peak times, dealing with medium and low level incidents.

More broadly, this work aims to bring together the Ambulance Service and Fire and Rescue Service with the whole of the Citizens in Policing portfolio in Gwent, including the Mini Police (under 16s), Police Cadets (16-18s), Special Constabulary and Police Support Volunteers. It includes campaign activities and educational and preventative work to tackle crime and social issues which create demand across blue-light services.

2. KEY DELIVERABLES

This project will deliver:

- Role profile for volunteers involved in the Joint Response Unit
- Training toolkit and guidance for specialist roles
- Educational and prevention campaign materials
- Purchase and kit for the vehicle
- Special Constables recruited, trained and delivering responses to incidents with paramedics
- Evaluation report of the process of implementing a JRU with Special Constables
- Evaluation report of the outcomes of the role of Special Constables in the JRU
- High-level evaluation report of the wider CiP contribution to education and prevention campaigns

3. PROJECT RESOURCING/TEAM/COSTINGS

Project Manager: Chief Inspector Mike Richards, Gwent Police
Michael.Richards@gwent.pnn.police.uk

Resources from Gwent Police, Welsh Ambulance NHS Trust and Gwent Fire and Rescue Service:

- Strategic oversight team
- Implementation team, volunteer recruitment, management and training
- Additional funds to purchase vehicle (likely to cost £35,000 in total)
- All equipment and kit needed for the vehicle, including fitting

Home Office Transformation Fund (£20,000) to be spent on:

- Vehicle purchase

Evaluation fund (£6,000)
- IPSCJ Team includes Dr Laura Knight, Dr Iain Britton and Dr Matthew Callender
- Delivered in partnership with Swansea University, through Nigel Rees, Head of Research and Innovation at Welsh Ambulance NHS Trust and Associate with Swansea University, and an MSc student

### 4. TIMELINE

This is a working document and the following timeline is subject to change based on the development of policy and processes in phase one of the work.

**Phase One**

Nov – Jan 18
- Stakeholder engagement to:
  - Determine the most appropriate shift pattern for the JRU
  - Review the skills needed and minimum contribution from Special Constables
  - Explore models for the management of Special Constables in the JRU
- Review and define role profiles
- Review and develop training offer
- Produce relevant policies to support the implementation of the JRU
- Produce a plan for the activity, shift pattern, resources and contribution of the JRU
- Purchase and kit out the vehicle
- Recruitment of existing Special Constables into JRU dedicated roles
- Add role to new advertising and recruitment for Special Constables
- Deliver first cohort of training and preparation for JRU

**Phase Two**

February 18
- Go live with existing Special Constables
- Development of preventative education and campaign activities

March 18
- Newly recruited Special Constables receive training and add to cohort
- Implementation of preventative education and campaign activities

February 18 – February 19
- Evaluation data collection

March 19
- Evaluation write up

### 5. EVALUATION PLAN
This evaluation will be undertaken in partnership with Swansea University, through Nigel Reese and the work of an MSc student. The details of the evaluation plan are being developed, but it is likely to include:

Process evaluation
- interviews with stakeholders, Special Constables and paramedics
- pre- and post-induction and training surveys
- numbers of volunteers involved, skills analysis and number receiving training, hours committed, hours delivered etc.
- numbers of incidents attended, nature of incidents, skills required, actions taken etc.
- numbers, scope, volunteers involved, partners involved, participants involved etc, of the prevention activities

Outcome evaluation
- quantitative assessment of financial return on investment in the volunteers and the vehicle
- qualitative assessment of likely service delivered without the JRU availability
- impact on paramedics and service delivery
- impact on policing and service delivery

6. PRODUCT

This project will deliver:
- Role profile for volunteers involved in the Joint Response Unit
- Training toolkit and guidance for specialist roles
- Educational and prevention campaign materials
- Evaluation report of the process of implementing a JRU with Special Constables
- Evaluation report of the outcomes of the role of Special Constables in the JRU
- High-level evaluation report of the wider CiP contribution to education and prevention campaigns